

COVID-19 City of Guelph Facility Rental Protocols for Ice

Revised: October 22, 2021

Effective: October 25, 2021

Please note that these protocols are subject to change:

- If anyone in your rental group is feeling ill, they should not enter the facility.
- Face coverings are required for all individuals coming to the building when in the dressing room and walking around the recreation facility.
- Follow all signage posted inside and outside of the facility.
- User groups must submit a Return to Play plan, outlining their COVID-19 safety plan.

Proof of vaccination

The province of Ontario has determined that effective Wednesday, September 22, visitors to indoor recreation facilities will be required to provide proof of vaccination. Please be aware that municipalities, including the City of Guelph and our Recreation team do not have the authority to make these decisions.

All individuals aged 12 years or older must provide identification and proof of vaccination or medical exemption for entering our facilities.

Anyone under 18 years old is exempt from providing proof of vaccination or medical exemption if participating in an organized sports program. This includes sports leagues and organized pick-up sports.

Arrival at the Facility

- Users will have access to the building thirty (30) minutes prior to their rental time.
- Visitors will still be required to show their proof of vaccine and ID to the security guard.
- One person from each house will be required to sign in for contact tracing.
- Coaches/team staff and participants should enter first so they can get into the changeroom and start getting ready.
- Be patient and be kind. We are all doing our best to keep you, your participants and our staff safe.

While in the Facility

- Face coverings are required except when engaging in sport.
- Teams may not run in facilities for 'warm ups'. The use of sticks, pucks or balls off-ice/floor areas is strictly prohibited.

Ice capacities

- On ice capacities have been removed – building occupancy and fire capacity limits remain in effect.

Changerooms

- Masks must be worn in dressing rooms at all times
- Washrooms and showers are fully functional within the set time limits
- All participants must exit within 30 minutes of the rental time.
- Changeroom assignments are subject to change. City staff reserve the right to request user groups to relocate from assigned rooms, with minimal disruption, in the event of unforeseen circumstances.
- Changeroom vandalism will not be tolerated. Permit holders will be held liable for the full amount of damages.
- Facility management and staff are not responsible for lost or stolen articles.
- Changeroom privileges may be revoked by management at any time if the policies and guidelines are not followed.

Exiting the Facility

- Follow all signage posted inside and outside the facility. Participants must depart within 30 minutes of the completion of their rental time.

General Facility Guidelines

- One hour of ice consists of 50 minutes ice time and 10 minutes ice resurfacing.
- Users **must not** access ice surface prior to hours specified on contract.
- Minor/youth participants/players **must not** be on ice surface without being accompanied/supervised by a coach.
- No objects or individuals are to be on the ice when the ice resurfer is resurfacing the ice.
- Teams may not run in facilities for "warm ups" to protect the safety of all facility patrons.
- The use of sticks, pucks or balls in the off ice/floor area is strictly prohibited.
- Sunflower seeds are not permitted in any City arena, including dressing rooms, players' benches and stands.
- No alcohol or tobacco products including smokeless tobacco, chewing tobacco, electronic cigarettes or sunflower seeds are permitted in City facilities. Groups not complying will forfeit their ice times and the time will be re-allocated.
- All facilities shall be left in an acceptable condition or **extra charges** for damages or excessive clean up shall be charged to the permit holder. Permit holders will be notified of additional charges.